

ORDER FORM

Company Name	Order Number
Contact Person	Order Date
Client ID	Request Date
Email Address	Remarks
Tel. Number	

Item Information

E.g:	Description Red Faceted Gemstone	Pcs.	Weight 4.50 cts.	Service Type (RI, LIBS, DP)	Insurance Value 5000 THB
1.					
2.					
3.					
4.					
5.					
6.					
7.					
8.					
9.					
10.					

Please select the type of service you would like to recieve for each item, and list the service code at the "Service Type" section above.

Report Type

GRO - Gemstone Report (with origin)

GR - Gemstone Report (without origin)

Additional Services

RI - Re-identification, re-cut of coloured stones

DP - Duplicate of Original Report (with original report reference no.)

VO - Verbal Opinion

LIBS - LIBS Analysis

ES - Express Service

SES - Super Express Service

QG - Quality Grade

The NOTICES & LIMITATIONS at the back of this page is an important part of this order, and should be read carefully. The client hereby who places an order certifies that she/he has read the information on this Order Form, price list, and the NOTICES & LIMITATIONS and accepts them completely. According to the NOTICES & LIMITATIONS, all items sent to CDC have to be insured by the client (submitter) for the time during which the items are in the laboratory until the return of the items to the client. Upon the clients' request, CDC will provide insurance coverage which is, however, available ONLY for the time the items are at the laboratory. The insurance coverage will incur extra costs, and clients who request this insurance coverage are required to write the insurance value in the item information table above.

NOTICES & LIMITATIONS

These Notices & Limitations are applicable to all the customers of C. Dunaigre Consulting GmbH ("CDC") and C.Dunaigre Gem Lab Co., Ltd

Scope of Services and Reports

CDC's reports depict CDC's analysis based on the gemstones provided to CDC mentioned in the order form. The report is provided upon customer request and/or the owner of the gem/jewellery. The purchaser of the gems/ jewellery shall NOT regard this report as a guarantee/ warranty/ evaluation or appraisal.

Service Delivery

The order will be completed within 1 week in normal circumstances. If there are any more working periods needed, CDC will inform the Customer.

<u>Transportation</u>

It is the customers' duty to deliver all gemstones and jewellery to CDC at their own risk by their preferred transportation method. The customer is fully responsible for the import and export of the items along with the associated payments and duties. CDC shall not accept any item for which import, export and customs formalities have not been completed.

Insurance

The items sent to CDC have to be insured by the client (submitter) to their full value for the time during which the items are in the laboratory until the return of the items to the client.

Service Acknowledgement

The Customer shall examine orders processed by CDC within five (5) business days starting on the date of service delivery to the Customer. CDC's reports and services are believed to be accepted unless the customer provides a written notice stating the shortfall within the time period mentioned above.

Quality Grading

An optional statement relating to the overall quality of the gemstone will be made on the front page of the report. This quality grade takes into account the intensity and purity of the colour, the relative transparency and clarity of the gemstone as well has the quality of its cutting. The overall quality grading is described as: Exceptional/ Excellent/ Very Good/ Good/ Fair.

Report Validation

This gemstone identification report is a professional and independent opinion based on the gemological properties of the gemstone at the time of the examination and cannot be used for other similar item(s). The laminated and unaltered original version of the report bearing an authentic signature and an embossed stamp is the only valid document. Other facsimile or photocopied reports cannot represent the validation of CDC's examination. Photographs of Gemstones only represent the examined items and may differ from the original Gemstones. The Report is considered null and void if any alterations are made to the gems/jewellery or to the Report itself.

Verbal Opinion

CDC offers customers with a verbal opinion service that is obtained via a fast analysis of the items submitted. This Verbal Opinion is a non-committal and informal opinion of the gemologist based on very limited information, and might differ from the results stated on the final report. The client is obligated to pay the cost for the Verbal service, irrespective of the inclusiveness and precision of this verbal information.

Liability

The client agrees not to hold CDC liable for the loss (including theft and robbery) or the damage of the gemstone including colour and clarity modification occurring during and after its examination. Unless expressed otherwise, CDC cannot be held responsible by the client or by third parties in possession of the Gemstone Identification Report for erroneous information which may be stated in the Report, or for any matter which may result from the issuance, use or misuse of this Report.

The customer is deemed to utilise reports and service provided by CDC for intended purposes, and is expected to disclose all facts related to the analysed gemstone. A customer cannot act to any situation arising from the transactions covered by these notices and limitations unless a situation arrives within six months after the cause of the situation has occurred.

Aside the warranties mentioned in this section, CDC does not commit to any other warranty in respect to the services provided by CDC.

Origin of Gemstones

An opinion concerning the geographical origin of a Gemstone stated in the report is based on comparisons of internal, physical and chemical characteristics with the characteristics of reference stones of known identity, together with the scientific research conducted by CDC, and published gemological findings. The result is an opinion ONLY, and is not a guarantee. CDC makes no warranty whatsoever regarding the actual origin of any Gemstone sent for examination.

<u>Fees</u>

Prices are subjected to change without notice. It is the customers' responsibility to request for the current pricing list in effect at the time of the placement and acceptance of an order. Invoices for services provided by CDC become due with the completion of the services, and shall be paid at the time the service/report is given to the client.

Property Rights

CDC reserves the right to utilise all the data gathered during the analysis of any gemstone for scientific or commercial research purposes. The Customer approves that CDC may publish photos of the gemstone submitted by the customer, and acknowledging that identity of the owner of the gemstone is not revealed.

Governing Law and Jurisdiction

The validity and structure of the notices and limitations shall be governed by the laws of Thailand if the order placement or act of performance occurred within the legal boundaries of Thailand, else if the order placement occurred beyond the Thailand boundaries, the notices and limitations will be governed by the laws of Switzerland.

The customer agrees to the authority of the courts at Thailand/Switzerland with respect to all disputes arising out of or in connection with the services delivered by CDC.